



# Essential Information

## ***Prior to your arrival...***

### **Safety Talk:**

It is a requirement of entry that students are presented the Safety Presentation available on your Trade Site prior to arrival in park. Additional, please ensure all students bring a hat, sunscreen and water for the day.

### **Lunches:**

You are welcome to bring your own food into the park on the day (excluding commercially prepared food). Groups will be allocated undercover area as a base for the day and access to BBQ facilities subject to availability. Please ensure to indicate at the time of you if you require access to our shared BBQ's facilities.

Please note that due to healthy and safety, glass, alcohol and sharp cutlery is not permitted. All containers will be inspected on entry into the park.

### **If you wish to pre-order lunches:**

- Refer to the Lunch Options available on your Trade Site and Booking form.
- Have your order in prior to your visit

### **Group Numbers:**

Please contact our friendly School Excursions team to confirm your booking details and update the mobile phone details of your contact on the day. To assist us in processing your group faster on the day, please ensure to advise us of the total number of primary students, secondary students and teachers/adults that will be attending on the day. If you have students with memberships or pre-purchased passes, please advise the corresponding totals. Please note, Pass holders will need to be sighted with their cards by our staff on the day.

## ***On arrival at Wet'n'Wild Gold Coast...***

Your entry gate will be advised by our School Excursions team prior to your visit. Both the Kokomo and Mammoth Gate are located to the right of main entry.

Please arrange students in two lines our staff to facilitate entry into the park. Any additional parents or students not originally booked with the group will pay the normal gate rate and should report to the front gate.

### **Safety Information**

To ensure the safety and security your personal belongings, lockers are available in park for an additional cost. We recommend their use for all valuables. Supervising teachers are responsible for the conduct of their students during their visit. We recommend a teacher remains in your reserved area during the day. This is essential if students and teachers are leaving bags in the area.

### ***Reminder:***

- Wet'n'Wild Junior is designed for children 10 years and under only
- The Surf Shop is out of bounds for students unless supervised by an adult
- There are no pass outs available to leave the park
- Please remind students not to run in the park at anytime

### ***General Information:***

Availability of rides and attractions is subject to change, delay, cancellation or closure due to inclement weather, preventative maintenance, refurbishment, or other operational requirements. To plan ahead, please visit our 'Attractions Maintenance' section for up to date information (a link is also available on your Trade Site).